

TOBYHANNA ARMY DEPOT LIMITED LIFE TIME WARRANTY

All items repaired, overhauled, or fabricated are warranted by Tobyhanna Army Depot to be delivered as per the customer's specifications and are free from defects in workmanship and materials. This warranty is for the normal and accepted repair life cycle of the item or as otherwise stated in the contract or order.

WARRANTY EXCLUSIONS:

Normal wear and tear; use for other than intended purposes; misuse or abuse; physical tampering; unauthorized repairs or modifications; destruction; and specific contract/order warranty limitations.

TEAM TOBYHANNA EXCELLENCE IN ELECTRONICS

For over 50 years Tobyhanna Army Depot has been dedicated to providing the highest level of quality products and services. TYAD is the largest, full-service electronics maintenance facility in the Department of Defense. The depot's mission is total sustainment, including design, manufacture, repair and overhaul of hundreds of electronic systems.



JOINT ELECTRONICS DESIGNATIONS

Army Center of Industrial and Technical Excellence for Command, Control, Communications, Computers, Intelligence, Surveillance, & Reconnaissance (C4ISR) and Electronics, Avionics, and Missile Guidance and Control.

Air Force Technology Repair Center for Command, Control, Communications and Intelligence.

**For Warranty Claims Contact
877-ASK-TOBY (275-8629)**

Tobyhanna Army Depot

11 Hap Arnold Boulevard
Tobyhanna, PA 18466-5051
877 - ASK - TOBY (275 - 8629)
ask-toby@conus.army.mil
(570) 615 - TOBY (8629)
DSN 795 - TOBY (8629)
www.tobyhanna.army.mil



AMSEL-TY FORM 2600 AUG 2009 (Proponent Office is AMSEL-TY-MP)



WARRANTY CERTIFICATE



CUSTOMER SATISFACTION

through

Legendary Service

WE ARE COMMITTED TO PROVIDING YOU WITH MILITARY EQUIPMENT THAT PERFORMS PROPERLY AND MEETS OR EXCEEDS YOUR EXPECTATIONS. IF WE HAVE NOT MET OUR GOAL, PLEASE CONTACT OUR CUSTOMER SERVICE DESK BY PHONE, EMAIL OR FAX.

CUSTOMER SERVICE AND WARRANTY CLAIMS:

DSN: 795-TOBY (8629)
COMMERCIAL : (570) 615-TOBY (8629)
TOLL FREE: 1-877-ASK-TOBY (275-8629)
E-MAIL: ASK-TOBY@CONUS.ARMY.MIL

DSN FAX: 795-6231
COMMERCIAL FAX: (570) 615-6231
INTERNET WEBSITE: WWW.TOBYHANNA.ARMY.MIL

TELL US HOW WE'RE DOING: All Tobyhanna Customers are encouraged to complete a brief Customer Satisfaction Survey describing your experience with Tobyhanna. This survey is available at www.tobyhanna.army.mil under the Customer Service link. Your feedback will allow us to continually enhance customer service and support.

COMMENTS: _____

DATE SHIPMENT WAS RECEIVED: _____ DOCUMENT #: _____
POC: _____ TELEPHONE: _____
NSN: _____

This information is for Depot use only. Deficiency reporting should be reported to the proper Commodity Command on SF 368, SF 364, etc., in accordance with AR 735-11-2, or Technical Order 00-35D-54.